



## **Wold Escapes Touring Caravan Site Rules & Guidelines**

We want you to have a relaxing and enjoyable stay with us. To help everyone make the most of their time here and to ensure the smooth running of the site, we kindly ask all guests to follow the guidelines below.

### **General Information**

#### **Arrival & Departure**

- Arrival is from 2:00 PM onwards
- Departure is by 12:00 noon
- Late departures may be available for a small fee.
- Advance booking is required. Arrivals without a reservation are not permitted.

#### **Payments**

- 50% of the booking is payable when booking, full payment for your stay is required two weeks prior to arrival on arrival

#### **Site Conduct**

- Please observe all on-site speed limits
- Please respect our other guests onsite by keeping noise levels down. Our quiet times are from 10pm to 8am.
- Keep your pitch clean and tidy
- Anti-social behavior, rudeness, or disruptive conduct will not be tolerated and may result in removal from site
- The use of illegal drugs is strictly prohibited and will be reported to the police

#### **Fires & BBQs**

- Fires are only permitted in designated areas or fire pits.
- Guests must not leave fires unattended.
- Fire & BBQ bans may be enforced during dry weather.

#### **Facilities & Usage**

- Please use water responsibly. Water play, washing vehicles, and filling paddling pools are not permitted
- Each pitch is supplied with a 10 amp electric hook-up. Please check that your caravan or motorhome's electrical load remains within the 10-amp limit. Wold Escapes cannot accept responsibility for power interruptions caused by overloaded circuits.
- Household waste must be bagged and placed in the correct bins (recycling facilities are provided)
- All guests and their property remain on site at their own risk.



### **Dogs**

- Maximum of 2 dogs per pitch
- Dogs must be kept on a fixed lead at all times
- Please clean up after your dog and use the bins provided
- Dogs must not be left unattended

### **Vehicles & Parking**

- One car is permitted per pitch (additional vehicles must be pre-booked)
- Electric vehicles can be charged at the designated charging point in the main car park. Guests are not permitted to charge cars using the campsite electric hook up.

### **Safety & Environment**

- Children must be supervised at all times.
- Drones are not permitted

### **Campsite Cancellation Policy**

- More than 30 days before arrival: Free cancellation
- 14–30 days before arrival: 50% of booking cost
- Less than 14 days or after arrival date: 100% of booking cost

### **Gas bottles**

- Guests are responsible for the safe condition and use of their own gas cylinders, regulators, hoses and appliances. Gas cylinders must be kept upright, used only in accordance with the manufacturer's instructions and stored outside in a well-ventilated area.
- Spare cylinders must not be stored inside tents, awnings or enclosed buildings. Any suspected gas leak must be reported to reception immediately.
- The management reserves the right to require the removal or disconnection of any gas cylinder or appliance that is considered unsafe.